

## Contract withdrawal form

(according to provision § 1829 para.1 of Act no.\_89/2012 Coll., Civil Code, as amended)

Only return the completed form if the contract was concluded using the so-called “distance method” or outside the business premises and only if you want to withdraw from this contract. The form must be printed, signed, and sent as a scan to the email address below, or inserted into a return parcel. Goods must be returned in their undamaged original packaging!

### Addressee:

E-shop:	www.nyaderm.com
Company:	NUTRIGURU, s. r. o.
With its registered office:	Hanusova 353/12, Michle, 140 00 Prague 4
Company Registration NO./VAT:	07536259, CZ 07536259
Email address:	support@nyaderm.com
Mobile phone:	+420 778 978 887

I hereby declare the following:

I am withdrawing from the Contract for the One-Time Purchase of Goods – Nyaderm® Anti-aging drink.

I am cancelling my membership in the Nyaderm Beauty Club.

Order date:                      Package reception date:                      Order number:

Repayable funds for the order were sent in the following manner:

and they should be returned in the following manner:

(If you would like your return made via bank transfer, include your bank account number)

Customer's first and last name:

Customer's address:

Email:

Telephone:

At \_\_\_\_\_ , on \_\_\_\_\_ Customer signature

(\* ) Mark those that do not apply, or fill in the required information.

# PRINCIPLES OF PROTECTING PERSONAL DATA

The administrator of personal data is the company NutriGuru s.r.o., with its registered office at Hanusova 353/12, PC 140 00 Prague 10, Company Registration Number: 07536259, recorded in the Commercial Register at the Municipal Court in Prague, Section C, Insert 302664.

Email: [support@nutriguru.com](mailto:support@nutriguru.com); Telephone: +420 778 978 887

With the buyers' consent, the seller, as the administrator of personal data, processes, and stores the personal data (information) of natural persons (hereinafter as the "consumer") in accordance with applicable laws and regulations of the Czech Republic and the EU, especially the Personal Data Processing Act No. 110/2019 Coll., as amended, and Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of individuals with regard to the processing of personal data and on the free movement of such data and repealing Directive 95/46 / EC (GDPR ), and they do so to the following extent: Name and surname, address, telephone, email, payment information, as well as the data specified in Article X – Trade Terms.

This data serves primarily to facilitate the processing of buyers' orders as well as their future ordering. Buyers' personal data are processed in accordance with the legitimate interest of the seller as defined by the Regulation, i.e., to fulfill the contract concluded between NutriGuru, s.r.o. and the consumer, in particular for the delivery of goods, are further processed for the purpose of direct marketing and addressing persons with preferences similar to customers, or in connection with the organization of competitions. By concluding the purchase contract, the consumer acknowledges that the seller will process and collect the personal data that the consumer enters when filling out the form for the purpose of

purchase. The seller also checks the IP address for security reasons and processes data related to the buyer's payment.

By ordering goods or entering the competition, the consumer/participant in the competition grants consent to the seller/organiser of the competition to collect and store personal data to the extent specified above. The said consent is provided for the time strictly necessary, with a maximum period of 3 months from the end of the competition.

The seller undertakes to use the obtained personal data exclusively for the given business transaction and not to provide this data to a third party without the buyer's consent. Furthermore, the seller undertakes to secure the personal data obtained in such a way and with the use of such technical and organisational means that the protection of personal data is fully ensured in accordance with the GDPR and valid legal regulations of the Czech Republic. The buyer is entitled at any time to request a correction, modification, blocking, or withdrawal of the consent in writing by notification to the email address: [support@nyaderm.com](mailto:support@nyaderm.com)

In the case of the buyer's consent to receive the newsletter, the seller reserves the right to use personal data for the continuous sending of information concerning the operation and offer of the e-shop at: [www.nyaderm.com](http://www.nyaderm.com). The buyer has the right at any time to send the seller a request that the seller no longer send them any information or offers. For this purpose, the email address will be kept for a period of 3 years from the conclusion of the last contract between the seller and the buyer.

## PROCESSING COOKIES AND PIXELS

For the administrative functions of the platform [www.nyaderm.com](http://www.nyaderm.com), we use Cookies and pixels to analyse customer traffic and personalise ads. By using this website, you agree to the storage and use of Cookies and pixels. You'll find more information [here](#).

# METHOD OF PROCESSING PERSONAL DATA:

The personal data obtained are stored by NutriGuru, s.r.o. on NutriGuru, s.r.o.'s own disk array. NutriGuru, s. r. o. also uses tools or services to work with data.

**Apple Inc.** – registered office at 95014-2084 Cupertino, California, USA – [Apple Company Privacy Policy](#)

**Facebook Inc.** – registered office at 1601 Willow Road, Menlo Park, CA 94025, USA – [Principles of Data Use](#) a [What is the general regulation on personal data protection \(GDPR\)](#)

**Comgate** – payment service of the company ComGate Payments, a. s., registered office at Aupark, Gočárova třída 1754/48 b, 500 02 Hradec Králové, Company Registration No.: 279 24 505, Czech Republic – [Handling of Personal Data](#)

**Growave** – e-commerce software, addition to Shopify – [Privacy Policy](#)

**Google Inc.** – registered office at 1600 Amphitheatre Parkway, Mountain View, CA 94043, USA – [Google Company Privacy Policy](#) and [Data Protection](#)

**GoPay** – payment service of the company GOPAY, s.r.o., registered office at Planá, PC 67, region České Budějovice, Company Registration No.: 260 46 768, Czech Republic - [Security](#)

**HotJar** – analytics tool for working with data from the company Hotjar Ltd, registered office at Dragonara Business Centre, 5th Floor, Dragonara Road, Paceville St Julian's STJ 3141, Malta, Europe - [Privacy Policy](#)

**iDoklad** – system of the company Solitea, a.s., registered office at Drobného 555/49, Ponava, PC 602 00 Brno, Czech Republic, Company Registration No.: 01572377 – [Principles of Protecting Personal Data](#)

**Mailchimp** – system for working with emails from the company The Rocket Science Group, LLC registered office at 675 Ponce de Leon Ave NE, Suite 5000, Atlanta, GA 30308 USA – [Privacy Policy](#)

**PayPal** – payment system of the company PayPal (Evropa) S.à r.l. et Cie, S.C.A., 22-24 Boulevard Royal, L-2449 Lucembursko – [Safety and Security](#)

**Pohoda** – system of the company STORMWARE, s.r.o., registered office at Za Prachárnou 4962/45, PC 586 01 Jihlava, Company

Registration No.: 25313142, Czech Republic – [Personal Data Protection](#)

**Shopify** – e-shop of the company Shopify Inc., registered office at 150 Elgin Street, 8th Floor, ON K2P 1L4, Ottawa, Canada – [Privacy Policy](#)

**SmartEmailing** – system for working with emails from the company SmartSelling a.s., registered office at Netroufalky 797/5, PC 625 00 Brno, Company Registration No.: 29210372, Czech Republic – [Principles of Personal Data Protection](#)

**Smartlook** – analytics tool for working with data from the company Smartlook.com, s.r.o., Šumavská 524/31, Veveří, PC: 602 00 Brno, Company Registration No.: 09508830, Czech Republic

**Seznam.cz, a.s.** – registered office at Radlická 3294, PC 150 00 Prague 5 – Smíchov, Czech Republic – [Consumer Protection](#)

**Stripe** – payment system of the company Stripe, registered office at 510 Townsend Street, San Francisco, CA 94103, USA – [Global Privacy Policy-Worldwide](#)

**ThePay2.0** – payment service of the company ThePay.cz, s.r.o. Masarykovo náměstí 102/65, PC 586 01 Jihlava, Company Registration No.: 28135261, Czech Republic – [Principles of Personal Data Protection](#)

To ensure the delivery of packages, the personal data needed for correct delivery are passed on to the logistics company:

**Zásilkovna, s.r.o.** – registered office at Lihovarská 1060/12, 190 00 Prague 9 – Libeň, Czech Republic, Company Registration No.: 28408306 – [Contract on the Protection of Personal Data](#)

Due to meeting the requirements of the state, EU legislation, the Czech Republic, or any other state, respectively, applicable standards, etc., the consumer's personal data may be provided to selected third parties (lawyer, auditor, tax advisor, IT system administrator, etc.) in connection with the protection of the legitimate interests of NutriGuru, s.r.o. These will always be persons who undertake to comply with the protection of personal data to the extent specified at least in these trade terms.

## CONSUMER RIGHTS IN RELATION TO THE

# PROTECTION OF THEIR PERSONAL DATA

The right of access to personal data means that the consumer has the right to obtain information from the seller who is the controller of the personal data as to whether they are processing their personal data and, if so, what the data are and how they are processed. Upon their request, the consumer also has the right to have the seller, as the controller of personal data, correct inaccurate personal data concerning them. The consumer has the right to supplement incomplete personal data at any time.

Basic information on the processing of personal data and the scope of their processing are given in these conditions.

The right to delete personal data means the obligation of the personal data controller to destroy personal data that they process regarding the consumer, assuming the legal conditions are met or the consumer requests it.

To protect its rights, NutriGuru, s.r.o. it is entitled to keep the personal data it processes for a necessary period of time, with a maximum limit of 5 years, and to retain the personal data obtained by law for the fulfilment of the contract and to fulfil its legal obligations (fulfilment of tax obligations with the state, obligations arising from the Act on Archiving, etc.). If personal data is processed for the specific purpose of processing only with the express consent of the consumer, the consumer may at any time request the deletion of personal data from such a database.

The consumer has the right to have the personal data controller restrict the processing of his personal data in certain cases. The consumer has the right at any time to object to processing which is based on the legitimate interests of the controller, a third party, or is necessary for the performance of a task carried out in the public interest or in the exercise of official authority.

NutriGuru, s.r.o. only processes personal data for reasons related to the fulfilment of the contract, to meet its legitimate interests, and for reasons stipulated by law. If personal data is processed for a specific

purpose of processing only with the express consent of the consumer, the consumer may revoke that consent at any time.

The right to data portability; if the consumer so requests, they shall obtain from the controller of personal data the personal data which they have supplied to the controller in a normal and machine-readable format. They may then pass this information on to another administrator or, if technically possible, request that the administrators pass it on to each other.

The right to withdraw consent to the processing of personal data at any time does not apply for the purposes of processing due to the fulfilment of the contract concluded with the consumer or due to the legitimate interest of the personal data controller.

In the event that the consumer is in any way dissatisfied with the processing of their personal data by the personal data controller, they may lodge a complaint directly with them or contact the Office for Personal Data Protection. More information on consumer rights is available on the website of the Office for Personal Data Protection [here](#).

NutriGuru, s.r.o. undertakes not to use the consumer's personal data for a commercial offer unrelated to the operated e-shop, and not to sell or use the consumer's personal data for purposes other than those stated. An exception is made for external carriers, to whom the personal data of consumers are transferred to the minimum extent necessary for the smooth delivery of goods.

By using the website, the consumer agrees to the use and storage of Cookies by NutriGuru, s.r.o. on their computer. The consumer acknowledges that after creating an order and completing the purchase, they will be sent informational emails related to the goods, business, current information, and notifications in the form of electronic messages to the consumer's email. If the consumer does not consent to the sending of such information and notifications, they are entitled at any time to request that the company refrain from such action.

Thank you for taking the time to review our Principles of Protecting Personal Data.

Your NYADERM® team